



Portadown
CREDIT UNION

2024

ANNUAL REPORT AND ACCOUNTS



Registration number CU59

Portadown Credit Union Limited

Directors' report and financial statements

for the year ended 30 September 2024


Portadown Credit Union Limited
Credit Union Information

Directors	Bernadette McGinnell Geraldine Lawless Eamonn Fleming Bryan McLaughlin Brian Murphy Christopher Cousens Richard Thompson James Smyth	President Vice President Treasurer (Retired May 2024) Assistant Treasurer Resigned May 2024 Appointed June 2024 Appointed June 2024
Secretary	William Hutchinson	
Internal Auditors	PGM Chartered Accountants	
Company number	CU59	
Registered office	26 Market Street Portadown Craigavon Co. Armagh BT62 3LD	
Auditors	Cleaver Black Suite 5, Ormeau House 91-97 Ormeau Road Belfast BT7 1SH	
Business address	26 Market Street Portadown Craigavon Co. Armagh BT62 3LD	



Portadown Credit Union Limited

Credit Union Information

Bankers

Bank of Ireland
13 Market Street
Lurgan, Craigavon
BT66 6AR

AIB
18-20 Scotch Street
Dungannon
BT70 1AZ

Danske Bank
45-48 High Street
Portadown
BT62 1LB

Solicitors

R. M. Cullen & Son
16-22 Edward Street
Portadown
BT62 3NA

NOTICE OF ANNUAL GENERAL MEETING

*Annual General Meeting
Portadown Credit Union Ltd
26 Market Street, Portadown
On Tuesday 26th November 2024
At 7pm*

AGENDA

- **Ascertainment that a quorum is present.**
- **Fire safety plan**
- **Adoption of standing orders.**
- **Approval of the minutes of the last annual general meeting.**
- **President's Address.**
- **Compliance Declaration.**
- **Report of Directors.**
- **Report of the Treasurer and consideration of accounts.**
- **Report of the Auditor.**
- **Declaration of Dividend and Interest Rebate.**
- **Report of the Credit Committee.**
- **Report of the Credit Control Committee.**
- **Report of the Membership Officer.**
- **Report of the Marketing Committee.**
- **Report of the Insurance Committee.**
- **Report of the Nominating Committee.**
- **Election of Auditor.**
- **Election of Directors.**
- **Rule Amendments.**
- **Any other business.**
- **Announcement of election results.**
- **Close of meeting.**

Nominations for the position of Directors shall be in writing signed by a Proposer and Seconder, who shall be members of the Credit Union and also by the Nominee so as to indicate his/her consent and shall be sent by hand or post so as to reach the registered Office of the Credit Union at least three days before the date of the Annual General Meeting. All such Nominees must be members of the Credit Union and of full legal age.

PRESIDENT'S ADDRESS

On behalf of the Board of Directors of Portadown Credit Union Ltd I am delighted to report that your credit union has delivered a strong financial performance which is reflected in our annual accounts for the year ending 30th September 2024. The production of a healthy surplus means that there will be a dividend for members as well as a rebate on interest paid by our borrowers.

The increase in membership, savings and loans shows another strong year of growth. Therefore, continuing to grow our membership and loan book is critical to our success and your help in promoting your credit union is invaluable.

Portadown Credit Union is committed to providing a friendly, professional, high-quality service. The Credit Union has money to lend to its members for home improvements, weddings, cars and much more. If you require a loan, come and have a chat with our staff, you will receive a personal service with a straightforward application process, loan protection and no hidden charges for early repayments and you also have the option of using our online services.

As always, I wish to acknowledge the great work carried out by my fellow Directors, Internal Auditor, Committee members, Management and Staff by their professionalism and commitment displayed by all these people in ensuring that you, our members, have a great Credit Union of which you can be very proud.

I also take this opportunity to extend a special welcome to all our new members who have joined us since our last Annual General Meeting.

Finally, on behalf of the Board and Staff, my thanks to you, the members, for your continued support and loyalty to Portadown Credit Union. I am confident that we have a very viable and sustainable Credit Union, and I look to the future with confidence.

Bernadette McGinnell



President

COMPLIANCE DECLARATION

The Board can report to its members that the Credit Union is Compliant with requirements under the deposit protection rules including:

- **Marking eligible deposits, the Single Customer View (SCV), reporting and exclusion reporting.**
- **Maintaining the required level of insurance against fraud and dishonesty throughout the year.**

The Board can also confirm it is compliant by maintaining a Financial Risk Management Policy and overseeing that all other mandatory Ratio requirements are adhered to where applicable.

**Portadown Credit Union Limited****Directors' report
for the year ended 30 September 2024**

The directors have pleasure in submitting their annual report together with the audited financial statements of the Credit Union for the year ended 30 September 2024.

Principal activity

During the year the principal activities were the promotion of thrift amongst members through the accumulation of savings and the making available of credit to members at a reasonable rate of interest.

Business review and future developments

During the year the main activities of the Credit Union remained unchanged and the directors anticipate that any future developments will be related to these activities.

Results for the year

The income and expenditure account is set out on page 6. The directors propose a dividend of 0.75% amounting to £226,686 (2023: £152,530) and an interest rebate of 25% amounting to £294,989 (2023: £316,772).

Directors' responsibilities

The Credit Unions (Northern Ireland) Order 1985, and any amendments thereto requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the credit union and of the income and expenditure of the credit union for that year. In preparing these the directors are required to:

- select suitable accounting policies and apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the credit union will continue in business.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the credit union and to enable them to ensure that the financial statements are prepared in accordance with applicable law in Northern Ireland and UK Generally Accepted Accounting Practice, including the standards issued by the Financial Reporting Council, and in particular FRS102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland". They are responsible for safeguarding the assets of the Credit Union and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.



Portadown Credit Union Limited

Directors' report
for the year ended 30 September 2024

Statement of disclosure of information to auditors

Each of the persons who are directors at the time when this Directors' report is approved has confirmed that:

- So far as that director is aware, there is no relevant audit information of which the Credit Union's auditors are unaware; and
- They have taken all the steps that they ought to have taken as directors in order to be aware of any information needed by the Credit Union's auditors in connection with preparing their report and to establish that the Credit Union's auditors are aware of that information.

Auditors

In accordance with the Credit Unions (Northern Ireland) Order 1985 (as amended), a resolution proposing that Cleaver Black be reappointed as auditors of the credit union will be put to the Annual General Meeting.

This report was approved by the Board on 1 November 2024 and signed on its behalf by

Bernadette McGinnell

Chair

Geraldine Lawless

Vice Chair

Bryan McLaughlin

Director

TREASURER'S REPORT

The financial report for the year 30th September 2024

This report provides an overview of the financial results for the year ended 30th September 2024. It also includes some observations regarding the remarkable performance of your Credit Union against a background of many difficulties including high inflation and the “cost of living” crisis in the earlier part of this financial year.

Income from prudent investments was a very healthy £874,678 compared to £566,635 last year, an increase of £308,043. A proportion of this year's significant improvement in investment income was due to the higher rates of return that we were able to derive during the period of high inflation. However, now that rates have come down to more ‘normal’ levels, we will continue to need to make careful and prudent investment choices. Income from loan interest this year was £1,322,335 compared to £1,296,941; an increase of £25,394. During this entire period the key ratios were maintained.

A full set of the audited accounts can be found in the AGM booklet which is available to view on www.portadowncu.com.

In light of the financial performance the directors are delighted to be recommending a dividend of 0.75% and a loan interest rebate of 25%.

As part of our business planning every year, we include a policy to extend the loan book. To that end, during 2023-2024, we significantly expanded our digital promotion of our loans of £10,000 + which would attract an interest rate of 8%. This feature of our borrowing offer has been a remarkable success, contributing over £2.1 million worth of loans in the last twelve months.

Finally, I would like to thank you, the members of Portadown Credit Union, for your continued, loyal support. I would also like to acknowledge the hard work of my colleagues on the Board of Directors and various Committees who freely give up their time and expertise. I wish to take this opportunity to thank the Management Team and Staff for their continuous hard work and assistance during the year.

Signed

Bryan McLaughlin

Acting Treasurer

Portadown Credit Union Limited

Independent auditors' report to the members of Portadown Credit Union Limited

Opinion

We have audited the financial statements of Portadown Credit Union Limited for the year ended 30 September 2024, which comprise the Income and Expenditure Account, the Balance Sheet, the Statement of Changes in Reserves, the Cash Flow Statement and notes to the financial statements including a summary of significant accounting policies. The financial reporting framework that has been applied in their presentation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements in all material aspects:

- give a true and fair view of the state of the Credit Union's affairs as at 30th September 2024 and of its income and expenditure and cash flows for the year then ended;
- have been properly prepared in accordance with FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland, issued by the Financial Reporting Council; and
- have been prepared in accordance with the requirements of the Credit Unions (Northern Ireland) Order 1985

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Credit Union in accordance with ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusion relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the directors' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the Credit Union's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.



Portadown Credit Union Limited

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Credit Unions (Northern Ireland) Order 1985 requires us to report to you if, in our opinion:

- proper books of account have not been kept by the Credit Union in accordance with the requirements of the legislation;
- a satisfactory system of control over transactions has not been maintained by the Credit Union in accordance with the requirements of the legislation;
- the income and expenditure account to which our report relates, and the balance sheet are not in agreement with the books of account of the Credit Union;
- we have not obtained all the information and explanations which we considered were necessary for the purposes of our audit.

Responsibilities of the directors

As explained more fully in the Directors' Responsibilities Statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Credit Union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Credit Union or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <http://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Identifying and assessing potential risks related to irregularities

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, we considered the following:

- 1 The nature of the industry and sector, control environment and business performance including the design of the group's remuneration policies;
- 2 Results of our enquiries of management about their own identification and assessment of the risks of irregularities;
- 3 Any matters we identified having obtained and reviewed the group's documentation of their policies and procedures relating to:
 - (i) Identifying, evaluating and complying with laws and regulations and whether they were aware of any cases of non-compliance;
 - (ii) Detecting and responding to the risks of fraud and whether they have knowledge of any actual, suspected or alleged fraud
 - (iii) The internal controls established to mitigate risks of fraud non-compliance with laws and regulations;
- 4 The matters discussed among the audit engagement team regarding how and where fraud might occur in the financial statements and any potential indicators of fraud;



Portadown Credit Union Limited

In common with all audits under ISAs (UK), we are also required to perform specific procedures to respond to risk of management override.

We also obtained an understanding of the legal and regulatory frameworks that the group operates in, focusing on provisions of those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements.

Audit response to risks identified

Our procedures to respond to risks identified included the following:

- 1 Enquiring of management and external legal counsel concerning actual and potential litigation and claims;
- 2 Performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud;
- 3 Reading minutes of meetings of those charged with governance and reviewing regulatory correspondence;
- 4 Obtaining an understanding of the provisions and held discussions with management to understand the basis of recognition or non-recognition of tax provisions;
- 5 In addressing the risk of fraud through management override of controls, testing the appropriateness of journal entries; assessing whether the judgements made in making accounting estimates are indicative of potential bias; and evaluating the business rationale of any significant transactions that are outside the normal course of business.

We also communicated relevant identified laws and regulations and potential fraud risks to all engagement team members, and remained alert to any indications of fraud or noncompliance with laws and regulations throughout the audit.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Auditors.

Purpose of our audit work and to whom we owe our responsibilities

This report is made solely to the Credit Union's members, as a body, in accordance with Article 47 of the Credit Unions (Northern Ireland) Order 1985. Our audit work has been undertaken so that we might state to the Credit Union's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Credit Union and the Credit Union's members as a body, for our audit work, for this report, or for the opinions we have formed.

Cleaver Black (Statutory Auditors)
Chartered Accountants and
Registered Auditors
Suite 5, Ormeau House
91-97 Ormeau Road
Belfast
BT7 1SH

01 November 2024




Portadown Credit Union Limited

Income and expenditure account for the year ended 30 September 2024

	Notes	2024 £	2023 £
Interest from loans to members	4	1,322,335	1,296,941
Other interest income and similar income	5	874,678	566,635
Other interest payable on minors' deposits	6	<u>(40,573)</u>	<u>(22,913)</u>
Net interest income		2,156,440	1,840,663
Other Income	8	26,093	24,858
Employment Costs	9b	(348,838)	(331,708)
Depreciation	13	(73,472)	(75,370)
Other management expenses (schedule 1)		(737,422)	(683,767)
Impairment of fixed assets	13	-	(6,000)
Profit/Loss on Disposal of fixed assets		(6,870)	-
Net (losses) on loans to members	14c	(129,327)	(107,736)
Surplus for the financial year before taxation		<u>886,604</u>	<u>660,940</u>
Taxation	10	(154,114)	(100,019)
Surplus for the financial year after taxation		<u>732,490</u>	<u>560,921</u>
Other comprehensive income		-	-
Total comprehensive income		<u>732,490</u>	<u>560,921</u>

The financial statements were approved by the Board on 1 November 2024 and signed on its behalf by

Bernadette McGinnell
Chair



Bryan McLaughlin
Director



Geraldine Lawless
Vice Chair




Portadown Credit Union Limited
Balance sheet
as at 30 September 2024

	Notes	2024 £	2023 £
ASSETS			
Cash and balances at bank	11	1,064,040	630,193
Deposits and investments	12	22,056,439	22,646,536
Tangible assets	13	1,440,166	1,540,251
Loans to members - Gross	14	11,908,319	11,548,907
Provisions against loans to members	14	(445,975)	(516,745)
Prepayments and accrued income	15	410,190	440,106
Total Assets		36,433,179	36,289,248
LIABILITIES			
Members' shares	16	(30,224,821)	(30,511,417)
Minors' deposits	17	(1,648,444)	(1,581,669)
Other payables	18	(287,258)	(191,930)
Net current liabilities		(32,160,523)	(32,285,016)
ASSETS LESS LIABILITIES		4,272,656	4,004,232
Capital employed			
General reserve		3,674,000	3,504,000
Unappropriated surplus		598,656	500,232
TOTAL RESERVES		4,272,656	4,004,232

The financial statements were approved by the Board on 1 November 2024 and signed on its behalf by

Bernadette McGinnell
 Chair

Geraldine Lawless
 Vice Chair

Bryan McLaughlin
 Director



Portadown Credit Union Limited

Statement of Changes in Reserves
for the year ended 30 September 2024

	General Reserve £	Unappropriated Surplus £	Total Reserves £
Opening balance at 1 October 2022	3,434,000	480,211	3,914,211
Total comprehensive income for the year	-	560,921	560,921
Dividends and interest rebate paid during the year (note 7)	-	(470,900)	(470,900)
Transfer between reserves	70,000	(70,000)	-
Closing balance at 30 September 2023	<u>3,504,000</u>	<u>500,232</u>	<u>4,004,232</u>
Opening balance at 1 October 2023	3,504,000	500,232	4,004,232
Total comprehensive income for the year	-	732,490	732,490
Dividends and interest rebate paid during the year (note 7)	-	(464,066)	(464,066)
Transfer between reserves	170,000	(170,000)	-
Closing balance at 30 September 2024	<u>3,674,000</u>	<u>598,656</u>	<u>4,272,656</u>

- (1) The general reserve of the Credit Union as a percentage of total assets as at 30 September 2024 was 10.08% (2023: 9.66%). The transfer to general reserve for the year was £170,000 (2023: £70,000).
- (2) The Unappropriated surplus is the accumulated surpluses to date that have not been declared as dividends or loan interest rebate returnable to members or set aside in the General Reserve.

Portadown Credit Union Limited
Cash Flow Statement
for the year ended 30 September 2024

		2023	2022
		£	£
Cash Flows from operating activities			
Loans repaid by members	14	5,534,912	4,999,037
Loans granted to members	14	(6,120,381)	(5,668,953)
Loan interest received	4	1,329,760	1,288,029
Interest paid on minors' deposits	6	(24,973)	(13,810)
Investment income received	5	899,110	380,266
Other income received	8	26,093	24,858
Bad debts recovered	14	25,961	15,205
Dividends and interest rebate paid	7	(464,066)	(470,900)
Other operating expenses paid to include employment costs		(1,062,884)	(1,090,327)
Corporation tax paid		(99,706)	(16,313)
Net cash flows from operating activities		<u>43,826</u>	<u>(552,908)</u>
Cash Flows from investing activities			
Purchase of property, plant and equipment	13	(19,800)	(39,600)
Sale of Property/Assets	13	39,544	-
Net movement in investments		590,097	466,629
Net cash flows from investing activities		<u>609,841</u>	<u>427,029</u>
Cash flows from financing activities			
Members' shares received	16/17	7,710,443	6,828,726
Members' shares withdrawn	16/17	(7,930,263)	(7,257,017)
Net cash flows from financing activities		<u>(219,820)</u>	<u>(428,291)</u>
Net increase / (decrease) in cash and cash equivalents		433,847	(554,170)
Cash and cash equivalents at beginning of year		630,193	1,184,363
Cash and cash equivalents at end of year		<u><u>1,064,040</u></u>	<u><u>630,193</u></u>

**Portadown Credit Union Limited****Notes to the financial statements
for the year ended 30 September 2024****1 Legal and regulatory framework**

Portadown Credit Union Ltd is established under the Credit Unions (Northern Ireland) Order 1985. The Credit Union is registered with the Department for the Economy, authorised by the Prudential Regulation Authority ("PRA"), and regulated by the Financial Conduct Authority (FCA). The principal place of business is 26 Market Street Portadown.

2 Accounting policies**2.1. Statement of compliance and basis of preparation**

These financial statements have been prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102").

The financial statements have been prepared on the historical cost basis.

2.2. Currency

The financial statements are prepared in Sterling, which is the functional currency of the Credit Union. Monetary amounts in these financial statements are rounded to the nearest £.

2.3. Going Concern

The financial statements are prepared on the going concern basis. The directors of Portadown Credit Union Ltd believe this is appropriate as the Credit Union:

- (i) is generating annual surpluses;
- (ii) maintains an appropriate level of liquidity;
- (iii) has reserves that are above the minimum requirements of the PRA.

2.4. Income**Interest on members' loans**

Interest on loans to members is recognised using the effective interest method, and is calculated and accrued on a daily basis.

Investment income

The Credit Union currently only has investments that are valued at amortised cost, and use the effective interest method to recognise income.

Other income

Other income such as commissions receivable on insurance products in connection with specific transactions. Income relating to individual transactions is recognised when the transaction is completed.

Portadown Credit Union Limited**Notes to the financial statements
for the year ended 30 September 2024****2.5. Interest on minors' deposits**

Interest on minors' deposits is recognised using the effective interest method.

2.6. Dividends on shares and loan interest rebates

Dividends are made from current year's surplus or the unappropriated surpluses set aside for that purpose. The Board's proposed distribution to members each year is based on the dividend and loan interest rebate policy of the Credit Union.

The rate of dividend and loan interest rebate recommended by the Board will reflect:

- (i) the risk profile of the Credit Union, particularly in its loan and investment portfolios;
- (ii) the Board's desire to maintain a stable rather than a volatile rate of dividend each year;
and
- (iii) members legitimate dividend and loan interest rebate expectations;

all dominated by prudence and the need to sustain the long-term welfare of the Credit Union.

For this reason the Board will seek to build up its reserves to absorb unexpected shocks and still remain above the minimum regulatory requirements.

The Credit Union accounts for dividends and rebates of loan interest when members ratify such payments at the Annual General Meeting.

2.7. Taxation

Corporation tax is provided for on taxable interest from investments and non-mutual income. All other income of the Credit Union is exempt from Corporation Tax.

2.8. Cash and cash equivalents

Cash and cash equivalents comprise of operating cash on hand and cash deposited with banks with original maturity of less than or equal to three months.

2.9. Basic financial assets

Basic financial assets are initially measured at the transaction price, including transaction costs, and are subsequently carried at amortised cost using the effective interest method. Basic financial instruments include the following:

Loans to members

Loans to members are financial assets with fixed or determinable payments. Loans are recognised when cash is advanced to members and measured at amortised cost using the effective interest method.

Investments held at amortised cost

Investments comprise cash deposits which are initially measured at the amount deposited and are subsequently measured at amortised cost using the effective interest method.

**Portadown Credit Union Limited****Notes to the financial statements
for the year ended 30 September 2024****2.10. Other receivables**

Other receivables such as prepayments are initially measured at transaction price including transaction costs and are subsequently measured at amortised cost using the effective interest method.

2.11. Impairment of financial assets

Financial assets, other than those held at fair value, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. If an asset is impaired, the impairment loss is the difference between the carrying amount and the present value of the expected cash flows discounted at the asset's original effective interest rate.

In the case of impairment of loans to members, the loans are assessed collectively in groups that share similar credit risk characteristics except for individually significant loans which are assessed on a loan by loan basis for impairment.

Any impairment losses are recognised in the Income and Expenditure account.

If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed. The reversal is such that the carrying amount does not exceed what the carrying amount would have been, had the impairment not previously been recognised. The impairment reversal is recognised in the income and expenditure account.

2.12. De-recognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the Credit Union transfers to another party substantially all of the risks and rewards of ownership of the financial asset, or if some significant risks or rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

In the case of loans to members, loans are derecognised, when the right to receive cash flows from the loans have expired, usually when all amount outstanding have been repaid by the member. Portadown Credit Union Ltd does not transfer loans to third parties.



**Notes to the financial statements
for the year ended 30 September 2024**

2.13. Basic financial liabilities

Basic financial liabilities are initially recognised at the transaction price, including the transaction costs, unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities are subsequently carried at amortised cost using the effective interest method.

Financial liabilities members' shares and deposits

Members' shares and deposits are redeemable and therefore are classified as financial liabilities. They are initially recognised at the amount of cash deposited and subsequently minors' deposits are measured at amortised cost.

Other payables

Other payables are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Other payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

2.14. De-recognition of financial liabilities

Financial liabilities are derecognised when the obligations of the Credit Union specified in the contract are discharged, cancelled or expire.

2.15. Tangible fixed assets

Tangible fixed assets comprises items of property, plant and equipment, which are stated at cost, less accumulated depreciation and any accumulated impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset.

Depreciation is provided to write off the cost of each item of property, plant and equipment, less its estimated residual value over its estimated useful life. The categories of property, plant and equipment are depreciated as follows:

Land and buildings	straight line over 40 years
Computer equipment	straight line over 3 years
Fixtures, fittings and equipment	25% reducing balance

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the Income and Expenditure account.

**Portadown Credit Union Limited****Notes to the financial statements
for the year ended 30 September 2024****2.16. Impairment of tangible fixed assets**

At each reporting date, the Credit Union reviews the carrying value of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the Credit Union estimates the recoverable amount of the cash-generating unit to which the assets belong.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognised immediately in the Income and Expenditure account.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Where an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised immediately in the Income and Expenditure account.

2.17. Employee benefits**Pensions**

The pension costs charged in the financial statements represent the contribution payable by the credit union during the year.

Other employee benefits

The costs of short-term employee benefits, including holiday pay, are recognised as a liability and as an expense (unless those costs are required to be recognised as part of the cost of fixed assets) over the period they are earned.

2.18. Reserves**General reserve**

The Credit Union is required to maintain and establish a minimum General Reserve of at least 5% on the first £10m of assets and 8% on the next £40m of assets of the Credit Union in accordance with the PRA.

Unappropriated surplus

The unappropriated surplus is the accumulated surpluses to date that have not been declared as dividends or loan interest rebate returnable to members or set aside to the General Reserve.

Portadown Credit Union Limited

Notes to the financial statements
for the year ended 30 September 2024

.....continued

3 Use of estimates and judgements

The preparation of financial statements requires the use of certain accounting estimates. It also requires the Directors to exercise judgement in applying Portadown Credit Union Ltd's accounting policies. The areas requiring a higher degree of judgement, or complexity, and areas where assumptions or estimates are most significant to the financial statements are disclosed below:

Impairment losses on loans to members

The estimation of loan losses is inherently uncertain and depends upon many factors, including loan loss trends, credit risk characteristics in loan classes, local and international economic climates, conditions in various sectors of the economy to which the Credit Union is exposed, and, other external factors such as legal and regulatory requirements. Credit risk is identified, assessed and measured through the use of rating and scoring tools with the emphasis on weeks in arrears and other observable credit risk metrics. The ratings influence the management of individual loans. The credit rating triggers the impairment assessment and if relevant the raising of specific provisions on individual loans where there is doubt about their recoverability. Loan loss provisioning is monitored by the Credit Union, and the Credit union assess and approves its provisions meet the minimum requirements contained within the PRA Credit Union Rule Book. Key assumptions underpinning the Credit Union's estimates of collective provisions for loans with similar credit risk characteristics, and, Incurred But Not Reported provisions ("IBNR") are based on historical experiences of the Credit Union's allied to the Credit Union's judgement of relevant conditions in the wider technological, market, economic or legal environment in which the Credit Union operates. If a loan is impaired, the impairment loss is the difference between the carrying amount of the loan and the present value of the expected cash flows discounted at the asset's original effective interest rate taking account of pledged shares and other security as appropriate. Assumptions are back tested with the benefit of experience. After a period of time, when it is concluded that there is no real prospect of recovery of loans/part of loans which have been subjected to a specific provision, the Credit Union writes off that amount of the loan deemed irrecoverable against the specific provision held against the loan.

Portadown Credit Union Limited

**Notes to the financial statements
for the year ended 30 September 2024**

.....continued

4	Interest on members' loans	2024	2023
		£	£
	Closing accrued loan interest receivable	61,802	69,227
	Loan interest received in year	1,329,760	1,288,029
	Opening accrued loan interest receivable	(69,227)	(60,315)
	Total Interest	1,322,335	1,296,941
 5	 Other interest income and similar income	 2024	 2023
		 £	 £
	Closing accrued investment interest receivable	297,644	322,076
	Interest received in year	899,110	380,266
	Opening accrued investment interest receivable	(322,076)	(135,707)
	Total Investment income	874,678	566,635
 6	 Interest payable		
	The interest expense for the Credit Union comprises of interest payable on deposits from minors, and was as follows for the current year and prior year:		
		2024	2023
		£	£
	Interest payable for the year	40,573	22,913



Portadown Credit Union Limited

Notes to the financial statements
for the year ended 30 September 2024

.....continued

7 Dividends and Loan Interest Rebate

The dividend and any loan interest rebate are formally proposed by the directors after the year end and are confirmed at an AGM of the members. As a result the proposed dividend for the current year does not represent a liability at the Balance Sheet date and the dividend included in the Statement of Reserves in the current relates to dividends paid to members for the prior year.

The dividends and loan interest rebate for the current year and prior year periods were as follows:

	2024	2023
	£	£
<u>Appropriations paid during year</u>		
Dividend paid during the year	151,941	157,186
Interest rebate paid during the year	312,125	313,714
	<u>464,066</u>	<u>470,900</u>
<u>Appropriations proposed, but not recognised</u>		
Dividend 0.75% (2023: 0.5%)	226,686	152,530
Interest rebate 25% (2023: 25%)	294,989	316,772
	<u>521,675</u>	<u>469,302</u>

8 Other Income

	2024	2023
	£	£
Entrance fees	614	639
Affiliation fees	12,552	13,347
Forfeited shares	4,438	5,299
Grants received	8,489	5,573
	<u>26,093</u>	<u>24,858</u>

9 Employees and employment costs**9a. Number of employees**

	2024	2023
The average number of employees	12	11

9b. Employment costs

	2024	2023
	£	£
Wages and salaries	317,806	301,893
Social security costs	20,909	19,969
Pension costs	10,123	9,846
	<u>348,838</u>	<u>331,708</u>



Portadown Credit Union Limited

Notes to the financial statements
for the year ended 30 September 2024

.....continued

9c. Key management personnel

The remuneration of key management personnel was as follows:

	2024	2023
	£	£
Short term employee benefits	149,624	132,099
Pension costs	4,869	4,024
	<u>154,493</u>	<u>136,123</u>

Short-term employee benefits include wages, salaries, social security contributions and paid annual leave.

10 Taxation

	2024	2023
	£	£
Corporation tax charge in respect of current year - 25% tax rate	154,114	100,019
	<u>154,114</u>	<u>100,019</u>

Reduction in corporation tax liability in year in the amount of £64,556 (2023: £25,000) as a result of qualifying for Community Investment Tax Relief.

11 Cash and cash equivalents

	2024	2023
	£	£
Cash and balances at bank	1,064,040	630,193
	<u>1,064,040</u>	<u>630,193</u>

12 Deposits and investments

	2024	2023
	£	£
Charity Bank Deposits maturing > 1 year	1,807,077	1,795,408
Bank Deposits	20,249,362	20,851,128
	<u>22,056,439</u>	<u>22,646,536</u>

Deposits with banks at the current and prior year Balance Sheet were all measured at amortised cost as appropriate.



Portadown Credit Union Limited

Notes to the financial statements
for the year ended 30 September 2024

.....continued

13	Tangible fixed assets	Land and buildings freehold	Computer equipment	Fixtures, fittings and equipment	Total
		£	£	£	£
	Cost				
	At 1 October 2023	1,634,751	326,223	141,010	2,101,984
	Additions	-	19,800	-	19,800
	Disposals	(54,000)	(56,533)	(39,149)	(149,682)
	Impairment	-	-	-	-
	At 30 September 2024	<u>1,580,751</u>	<u>289,490</u>	<u>101,861</u>	<u>1,972,102</u>
	Depreciation				
	At 1 October 2023	169,177	259,381	133,175	561,733
	Charge for the year	39,520	32,710	1,242	73,472
	Eliminated on disposal	(12,000)	(56,533)	(34,736)	(103,269)
	At 30 September 2024	<u>196,697</u>	<u>235,558</u>	<u>99,681</u>	<u>531,936</u>
	Net book values				
	At 30 September 2024	<u>1,384,054</u>	<u>53,932</u>	<u>2,180</u>	<u>1,440,166</u>
	At 30 September 2023	<u>1,465,574</u>	<u>66,842</u>	<u>7,835</u>	<u>1,540,251</u>

14 Loans to members - financial assets

14a.	Loans to members	2024	2023
		£	£
	As at 1st October	11,548,907	10,924,933
	Advanced during the year	6,120,381	5,668,953
	Repaid during the year	(5,534,912)	(4,999,037)
	Loans written off	(226,058)	(45,942)
	Gross loans to members	<u>11,908,318</u>	<u>11,548,907</u>
	Loan provision	445,975	516,745

14b. Credit risk disclosures

Portadown Credit Union Ltd does not offer mortgages and as a result all loans to members are unsecured, except that there are restrictions on the extent to which the borrowers may withdraw their savings whilst the loans are outstanding. There are maximum amounts set down by the PRA in terms of what a member can borrow from the Credit Union.

The carrying amount of the loans to members represents FRS 102 Credit Union's maximum exposure to credit risk. The following table provides information on the credit quality of loan repayments. Where loans are not impaired/bad it is expected that the amounts repayable will be received in full


Portadown Credit Union Limited
**Notes to the financial statements
for the year ended 30 September 2024**

.....continued

14b. Credit risk disclosures (continued)

	2024	2024	2023	2023
	£	%	£	%
Gross loans not impaired				
Not past due	10,834,859	90.99%	10,369,537	89.79%
Gross loans individually impaired				
Between 0 and 13 weeks past due	626,812	5.26%	628,899	5.45%
Between 14 and 26 weeks past due	152,597	1.28%	101,367	0.88%
Between 27 and 39 weeks past due	82,539	0.69%	99,066	0.86%
Between 40 and 52 weeks past due	33,810	0.28%	53,128	0.46%
53 or more weeks past due	177,701	1.49%	296,910	2.57%
Total	<u>1,073,459</u>	<u>9.01%</u>	<u>1,179,370</u>	<u>10.21%</u>
Total gross loans	<u>11,908,318</u>	<u>100.00%</u>	<u>11,548,907</u>	<u>100.00%</u>
Impairment allowance				
Collectively assessed loans	445,975		516,745	
Total carrying value	<u>12,354,293</u>		<u>12,065,652</u>	

14c. Net recoveries or losses recognised for the year

	2024	2023
	£	£
Bad debts recovered	25,961	15,205
Movement in loan provisions during the year	70,770	(76,999)
Loans written off	(226,058)	(45,942)
Net recoveries on loans to members recognised for the year	<u>(129,327)</u>	<u>(107,736)</u>

14d. Analysis of Gross Loans outstanding

	2024		2023	
	No of loans	£	No of loans	£
Less than 1 year	537	509,326	499	515,451
1 to 5 years	1,673	8,684,153	1,808	9,517,355
5 to 10 years	112	2,714,839	64	1,509,354
Greater than 10 Years	-	-	1	6,747
	<u>2,322</u>	<u>11,908,318</u>	<u>2,372</u>	<u>11,548,907</u>


Portadown Credit Union Limited
**Notes to the financial statements
for the year ended 30 September 2024**

.....continued

15	Prepayments and accrued income	2024	2023
		£	£
	Prepayments	50,744	48,803
	Accrued income investments	297,644	322,076
	Accrued loan interest income	61,802	69,227
		<u>410,190</u>	<u>440,106</u>
16	Members' Shares - financial liabilities	2024	2023
		£	£
	As at 1st October	30,511,417	31,039,920
	Received during the year	7,428,036	6,566,500
	Repaid during the year	(7,714,632)	(7,095,003)
	As at 30th September	<u>30,224,821</u>	<u>30,511,417</u>
17	Minors' Deposit - financial liabilities	2024	2023
		£	£
	As at 1st October	1,581,669	1,481,457
	Received during the year	282,407	262,226
	Repaid during the year	(215,631)	(162,014)
	As at 30th September	<u>1,648,445</u>	<u>1,581,669</u>
	Minors' deposits are repayable on demand.		
18	Other payables	2024	2023
		£	£
	Payroll taxes	6,671	5,575
	Corporation tax	154,114	99,716
	Accruals	24,893	22,770
	Other creditors	101,580	63,869
		<u>287,258</u>	<u>191,930</u>

Portadown Credit Union Limited**Notes to the financial statements
for the year ended 30 September 2024**

.....continued

19 Additional financial risk disclosures**19a. Financial risk management**

Portadown Credit Union Ltd is a provider of personal and business loans and also provides savings products to its members. The Credit Union invests excess funds with a view to ensuring that the return from members' loans and investments is adequate to meet the overheads of the Credit Union and provide a reasonable return to members on shares and deposits. The Credit Union has a risk register in place to help directors manage the various risks arising from its activities to include the issuing of loans to members and investing the excess funds of the Credit Union.

The main financial risks arising from Portadown Credit Union's activities are credit risk, liquidity risk, market risk and interest rate risk. The Board reviews and agrees policies for managing each of these risks, which are summarised below.

Credit Risk

Credit risk is the risk that a borrower will default on their contractual obligations relating to repayments to Portadown Credit Union Ltd, resulting in a financial loss to the Credit Union. In order to manage this risk the Board approves the Credit Union's credit policy, and all changes to it. All loan applications are assessed with reference to the credit policy in force at the time. Subsequently loans are regularly reviewed for any factors that may indicate that the likelihood of repayment has changed.

The Credit Union's investments are also exposed to credit risk and the Credit Union mitigates the risk by only placing investments with financial institutions where the counterparties have strong credit ratings and using investment products authorised by the PRA.

Liquidity risk

The Credit Union's policy is to maintain sufficient funds in liquid form at all times to ensure that it can meet its liabilities as they fall due. The Credit Union adheres on an ongoing basis to the minimum liquidity ratio as set out by the PRA rulebook.

Market risk

Market risk is generally comprised of interest rate risk, currency risk and other price risk. Portadown Credit Union Ltd conducts all its transactions in sterling and does not deal in derivatives or commodity markets. Therefore, the Credit Union is not exposed to any form of currency risk or other price risk.

Interest rate risk

The Credit Union's main interest rate risk arises from differences between the interest rate exposures on the receivables and payables that form an integral part of the Credit Union's operations. The Credit Union considers rates of interest rates receivable on investments and members' loans when deciding the dividend rate payable on shares and on any loan interest rebate.



Portadown Credit Union Limited

Notes to the financial statements
for the year ended 30 September 2024

.....continued

19b. Liquidity risk disclosures

All of the financial liabilities of the Credit Union are repayable on demand except for some members' shares attached to loans

19c. Fair value of instruments

Portadown Credit Union Ltd does not hold any financial instruments at fair value

19d. Capital

The Credit Union maintains sufficient reserves to buffer the Credit Union against any losses on its members' loans and also its investments. The current General Reserve stands at 10% of the total assets of the Credit Union at the Balance Sheet Date

20. Post Balance Sheet Events

There are no material events after the Balance Sheet date to disclose.

21. Contingent liabilities

Portadown Credit Union Ltd had no contingent liabilities at the current or prior Balance Sheet date.

22. Capital commitments

There are no capital commitments at the balance sheet date.

23. Insurance against fraud

The Credit Union has insurance against fraud in compliance with the PRA rulebook.

24. Related party transactions

During the year loans were advanced to directors and staff members of the Credit Union (to include their family members or any business in which the directors or staff had a significant shareholding) in the amount of £22,150 (2023: £57,700). The loans outstanding from these parties at 30th September 2024 were £88,818 (2023: £83,560). These loans amounted to 0.7% of total gross loans due at 30th September 2024 (2023: 0.7%).

There were no provisions against the loans due from the directors and staff members at the current or prior Balance Sheet date.

The directors and staff members share balances stood at £95,216 at 30th September 2024 (2023: £96,167).

25. APB Ethical Standards

In common with many other credit unions of our size and nature we use our auditors to assist in preparing our financial statements and submit our tax return.

26. Approval of Financial Statements

The financial statements were approved, and authorised for issue, by the board on 1 November 2024.


Portadown Credit Union Limited
**Schedule to the Financial Statements
for the year ended 30 September 2024**
Schedule 1 - Other management expenses

	2024	2023
	£	£
Rates	14,321	13,825
Insurance	22,153	20,996
Light and heat	18,734	23,015
Repairs and maintenance	7,687	10,548
Loan and share insurance	229,622	207,679
Death Benefit Insurance	161,071	173,195
Staff training and uniforms	2,327	2,871
Annual meeting expenses	4,585	8,945
Printing, postage and stationary	15,095	12,913
Advertising	16,620	15,633
Telephone	9,908	11,540
Computer costs	136,264	81,961
Legal and professional	23,234	20,827
Convention and chapter expenses	-	1,310
Audit	24,694	22,428
Bank charges	16,111	17,425
Household & Cleaning	5,268	4,785
CU Compliance & Advisory	2,693	10,130
Staff travel	663	532
General expenses	6,221	6,562
Donations	6,847	4,305
Affiliation Fees	13,304	12,342
	<u>737,422</u>	<u>683,767</u>

CREDIT COMMITTEE REPORT

Credit Unions exist to help their members achieve financial independence through regular saving. Our loan service underpins this by providing a means by which members can satisfy their day-to-day financial needs without dipping into their hard-earned savings. Whilst the Credit Union does earn a small amount of interest from banks through the placement of surplus funds in a range of investment accounts, the income from lending is its primary source of revenue. The Credit Committee is responsible for the oversight of this loan service on behalf of the Board. The current committee has a membership of three volunteers.

I am pleased to report that during the year Portadown Credit Union issued 2,123 loans, to a value of £6,120,381. The Credit Committee authorised 360 of these loans, to a value of £2,695,114. Our reduced rate 8% loan continues to be a huge success with 120 loans to a value of £2,146,671 issued this year.

The impact of the cost-of-living crisis is still prevalent, impacting on both our lending capabilities and our members ability to repay. Portadown Credit Union continues to provide an ethical lending facility for our members, utilising credit reference agencies, robust policies and procedures and our unique knowledge of our members to enable prudent decision making. We will continue to support our members through these difficult times, evolving our services to suit the technological age we live in with our full online loan facility whilst maintaining access to all services in office.

I would like to take this opportunity to sincerely thank our members for their continued loyalty and our hard-working staff and volunteers for their dedication throughout the year. Although the next year may prove to be challenging, we are optimistic we can move forward and grow with the continued unwavering support of our members.

Brian Murphy
Credit Committee Chairperson

CREDIT CONTROL COMMITTEE REPORT

The Board of Directors appoint a Credit Control Committee annually; its role being to liaise with and assist the Credit Control staff through regular meetings. The subsequent figures derived from these are reported to the Board on a monthly basis.

The Credit Control Committee, alongside the Credit Control Team, monitor those accounts which fall into arrears. Members can fall into arrears for various reasons, illness, loss of employment, inflation, bereavement etc. All of which may be contributing to a reduction in surplus household income and therefore loan repayment ability.

We urge all members to contact the office as soon as possible to discuss any repayment difficulties they may be experiencing. All discussions will be treated in a private and confidential manner. The Credit Control Team will endeavour to assist as quickly as possible, whether this involves a temporary arrangement under ongoing review or, in some circumstances, we may be able to renegotiate terms and repayments. We do, occasionally, find that members who are in arrears have moved house but have forgotten to inform us of their new address. However, we now employ a professional tracing company which is very successful at locating these individuals at their new homes.

For those who do not make contact when they encounter difficulties, the Credit Control Team monitors accounts on a daily basis. With our specialist software system, we have the ability to contact members via text message, which is quick and cost effective. But we also continue to make phone calls, send letters, and have in-person meetings with members. From time to time, we do judge that there is a need to escalate our concerns to legal avenues when this has become absolutely necessary. Clearly, we would rather not pursue default borrowers at court level, but we recognise that the arrears we are chasing is actually money belonging to our other members. Also, when a member's loan account is persistently in arrears, this can have a negative impact on their future credit rating; something else we would wish to avoid wherever possible.

When a debt is thought to be irretrievable, or over 52 weeks in arrears, the Board of Directors are left with no other choice but to write this debt off. This year a total of £226,058 was written off. The Credit Control Team, however, continue to overview and liaise with such accounts and in this financial year, a total sum of £25,961 was subsequently retrieved.

As we begin a new 2024-2025 financial year, we are acutely aware that difficult circumstances may unfold for some members. This can sometimes impact on our members ability to continue with their usual repayments. We would continue to remind members that, should anything be affecting their ability to repay their loan, they should contact us as soon as possible. We are here to help and are working for our community.



CREDIT CONTROL COMMITTEE REPORT CONT

Finally, I wish to take this opportunity to thank the Management Team and Staff for their continuous hard work throughout the year.

**Bryan McLaughlin
Credit Control Director**

MEMBERSHIP COMMITTEE REPORT

The purpose of our committee is to encourage potential new members to join our Credit Union and to ensure that all applicants are eligible for membership.

I am pleased to report that during the financial year ended 30th September 2024, 788 new members joined Portadown Credit Union. This brings our total membership to 14,883 consisting of 13,384 adult and 1,499 minor accounts.

Our online onboarding platform continues to grow with 567 members joining using our online facility. Both online and inhouse membership are available to anybody within our common bond and we are always happy to welcome new members and educate them on the many benefits of credit union membership.

Portadown Credit Union continues to engage with our local community through sponsorship and donations. Our annual Art Competition and Schools Quiz held each year for children in our local area, helps to introduce the Credit Union to our young people, the future of our local community. The relaunch of our school savers scheme will begin early 2025. We anticipate having a number of schools on this scheme in the coming years.

I would remind prospective new members that we are subject to the same Money Laundering regulations as other financial institutions. The following documentation must therefore be provided when joining:

- Valid Photographic Identification (Current Passport or Driving Licence)
- Proof of address (Bank Statement or Utility Bill dated within the last three months)
- For minor accounts (under 16 years old) Valid photographic identification for the Parent/Guardian and Original long birth certificate for the child will be required.

I would like to take this opportunity on behalf of the Committee to thank the management and staff for their invaluable assistance during the year.

This Credit Union exists for its members, and it is to the members that we express our sincere gratitude for your continued steadfast support.

Brian Murphy
Membership Committee Chairperson

MARKETING COMMITTEE REPORT

ART COMPETITION 2023

The theme for the 2023 ILCU Art Competition was 'My Community and Me'. As always, we would like to thank the local schools who participated and provided their students with a range of materials to enter. The artwork we received was outstanding; which made for a difficult judging process. Our local levels winners went on to represent Portadown Credit Union at Chapter level.

Our local and chapter level winners were invited into our office to receive their prize and collect their certificates. There were winners from a range of local schools: Presentation PS, St Brendan's PS, St Oliver Plunkett's PS, Derryhale PS, Ballyoran PS, and Bocombra PS.

Portadown Credit Union's local level winner Sarah Thompson came 2nd in her category (8-10 Years ANC) in the final national judging. Sarah and her family were invited to the prizegiving in Croke Park, Dublin.



Pictured: Martin Busch (President of the Credit Union) and Gráinne McElwain presenting Sarah Thompson and her family with her artwork and prize.

LOCAL CLUB SUPPORT

Over the course of the year, PCU partnered with and/or renewed past contracts with local clubs. The funds from these marketing deals helped contribute to the maintenance of the club premises; in addition to providing new training gear and facilities.

- St Mary's YCFC
- Portadown Rugby Club
- Maghery GFC
- Annagh united Football

SCHOOL QUIZ 2024

On Friday 26th January six local teams battled over 10 rounds to become victorious. With 6 questions each round, the leader board was constantly changing.

In the end Portadown Integrated Primary School took the winning spot. A massive congratulations to the 4 team members- Ezra, Jack, Keegan and Dhruv. In the end, this team made it to the final, which was held at the RDS, Dublin on Sunday 7th April. Dhruv, Jack, Keegan and Ezra battled it out for the third and final time with schools across Ireland. Unfortunately, they didn't win, however the boys, alongside their school and families, had a great day out!

Well done for the fantastic achievement.



Pictured: PIPS Team at the ILCU School Quiz Final in Dublin

DONATIONS

Portadown Credit Union has donated to several charities and organisations throughout the year.

- All Set Project- FastTrad
- St John the Baptist PS Bunscoil Eoin Baiste
- Sound Friends
- St John's P.S Gilford
- International volunteer HQ
- Ashgrove Pre-School Playgroup
- St Oliver Plunketts Colour Run

- Ballyhegan Davitts GAC Kids Summer Scheme
- Knitted Knockers NI
- Portadown Junior Phoenix Players
- Children’s Heartbeat Trust
- Southern Area Hospice Services
- St. John the Baptist's College Community Fun Day
- Macmillian Coffee Morning
- Annaghmore Running Festival 2024



Pictured: Number of donations made over the year

SOCIAL MEDIA COMPETITIONS

Here at Portadown Credit Union, we love to give back to our members. One way of doing this is through our member only giveaways run over the year both online and in the office.

In office giveaway winners:

- Amanda Douglas won a Christmas Hamper
- 2 Members won a £20 local business voucher of their choice for completing our anonymous survey (randomly selected)
- Jacqueline O'Hara and Amanda Galea won a £100 school uniform voucher

Online giveaway winners:

- Emma Nic Eoin won £100 for International Credit Union Day
- Laura Hewitt won a Christmas Hamper
- 8 Members won a £20 local business voucher of their choice for completing our anonymous survey (randomly selected)
- Louise McBride and Amanda McConnell won a £100 school uniform voucher

COUNTRY COMES TO TOWN

Portadown Credit Union were thrilled to take part in Country comes to Town on Saturday 21st September.

It was fantastic to see so many people in Portadown enjoying the fun-filled day. We would like to thank Jenna Harbinson, who was our face painter on the day. We spent the day giving out temporary tattoos and a variety of treat bags.



Photo Credit: Marie Allen photographs

We thoroughly enjoy giving back to our members and the local community. We will be back next year with more events, competitions and giveaways!

MARKETING COMMITTEE

Sabrina Hagan

Bryan McLaughlin

Willard Hutchinson

INSURANCE OFFICER'S REPORT

One of the most unique benefits Portadown Credit Union can offer its members is a range of Insurance products through the ILCU. These insurance products are unsurpassed by any other financial institution.

For many years now, countless individuals and families have received benefits from:

- Life Insurance on their savings
- Loan Protection Insurance on their loans
- Disability Insurance
- Death Benefit Insurance

The vast majority of our Members are eligible for Life Insurance on their savings, Disability Insurance, Death Benefit Insurance and Loan Protection Insurance.

Life Insurance is paid out on all savings lodged into an account, up to the age of 70 years. Disability Insurance will clear a loan when a person becomes totally incapable to carry out any form of work, through illness, up to the age of 65 years.

Loan Protection Insurance will clear a members loan balance up to the age of 85 years.

All of these areas of cover are provided by the Credit Union at no extra cost to our Members.

Sadly, in the past year 89 of our Members have died. Insurance Claims totalling £419,989.82 were paid out to their nominated beneficiaries.

This figure included:

- Life Savings of £160,731.23
- Loan Protection Insurance of £82,887.56
- Death Benefit Insurance of £172,000

Death Benefit Insurance: This Insurance cover of £2,000* can and does help to alleviate some of the distress surrounding a bereavement, covering adult and minor accounts. Death Benefit Insurance is straightforward in that it does not require a medical to obtain cover. The Member must have joined the Credit Union before the age of 70 and be actively at work, or, if not working, be in good health at the time of joining. Cover will then continue with no upper age limit.

Financial support from these insurance funds can be very important for families at times of serious illness or death. But to ensure easy access to them, it is essential that each of our members should complete a Form of Nomination and should continue to update this form each time their circumstances change e.g., when events such as marriage, separation, divorce or the death of a partner takes place.



INSURANCE OFFICER'S REPORT CONT

Finally, I want to express my thanks to the Staff of the Credit Union who have assisted me in every way with the work of the Insurance Administration over the past year.

**Paula Larkin
Acting Insurance Officer**

***This amount may change**

NOMINATING COMMITTEE

As a Board of Directors, we are always looking volunteers to assist us in the running of Portadown Credit Union. The Credit Union has various committees, as well as the Board of Directors and therefore new Board and Committee members, which in turn brings new ideas are always welcomed. Playing a part in any organisation is very rewarding and it gives a chance to give back to our community.

Anyone interested in joining the Board, or one of our many committees, please do not hesitate to contact a director, or a member of staff. We can always arrange to have a meeting with you and give some insight into what we do.

**Geraldine Lawless
Nomination Officer**

RULE AMENDMENTS

The ILCU AGM 2024 took place in April 2024. There was one amendment to the standard Rules for Credit Unions (Northern Ireland)) arising from the meeting.

Resolution No. 8 That this annual general meeting agrees to amend the Standard Rules for Credit Unions (Northern Ireland) *, to substitute gender-specific language with gender neutral language, by the replacement of sections 1-35 (inclusive) [*The Complete Rule Amendment was presented to delegates at League AGM 2024.