



Portadown
CREDIT UNION

2023

ANNUAL REPORT AND ACCOUNTS





Registration number CU59

Portadown Credit Union Limited

Directors' report and financial statements

for the year ended 30 September 2023



Portadown Credit Union Limited

Credit Union Information

Directors	Bernadette McGinnell Geraldine Lawless Eamonn Fleming Bryan McLaughlin Bryan Murphy Christopher Cousens Ciaran Preshur Iasmina Vale	President Vice President Treasurer Assistant Treasurer Appointed December 2022 Resigned December 2022 Resigned October 2022
Secretary	William Hutchinson	
Internal Auditors	PGM Chartered Accountants	
Company number	CU59	
Registered office	26 Market Street Portadown Craigavon Co. Armagh BT62 3LD	
Auditors	Cleaver Black Suite 5, Ormeau House 91-97 Ormeau Road Belfast BT7 1SH	
Business address	26 Market Street Portadown Craigavon Co. Armagh BT62 3LD	



Portadown Credit Union Limited

Credit Union Information

Bankers

**Bank of Ireland
13 Market Street
Lurgan, Craigavon
BT66 6AR**

**First Trust Bank
18-20 Scotch Street
Dungannon
BT70 1AZ**

**Danske Bank
45-48 High Street
Portadown
BT62 1LB**

Solicitors

**R. M. Cullen & Son
16-22 Edward Street
Portadown
BT62 3NA**



NOTICE OF ANNUAL GENERAL MEETING

*Annual General Meeting
Portadown Credit Union Ltd
26 Market Street, Portadown
On Tuesday 21st November 2023
At 7pm*

AGENDA

- **Ascertainment that a quorum is present.**
- **Fire safety plan**
- **Adoption of standing orders.**
- **Approval of the minutes of the last annual general meeting.**
- **President's Address.**
- **Report of Directors.**
- **Report of the Treasurer and consideration of accounts.**
- **Report of the Auditor.**
- **Declaration of Dividend and Interest Rebate.**
- **Report of the Credit Committee.**
- **Report of the Credit Control Committee.**
- **Report of the Membership Officer.**
- **Report of the Marketing Committee.**
- **Report of the Insurance Committee.**
- **Report of the Nominating Committee.**
- **Election of Auditor.**
- **Election of Directors.**
- **Rule Amendments.**
- **Any other business.**
- **Announcement of election results.**
- **Close of meeting.**

Nominations for the position of Directors shall be in writing signed by a Proposer and Secunder, who shall be members of the Credit Union and also by the Nominee so as to indicate his/her consent and shall be sent by hand or post so as to reach the registered Office of the Credit Union at least three days before the date of the Annual General Meeting. All such Nominees must be members of the Credit Union and of full legal age.

PRESIDENT'S ADDRESS

I am pleased to report to you, on this our 53rd Annual General Meeting, that Portadown Credit Union has had a busy and successful year.

On the 4th April this year we celebrated our 60th Anniversary. Portadown Credit Union has been on an incredible journey with our members both past and present. Our success would not have been possible without your trust, loyalty and support. Throughout the last six decades the credit union has evolved, but the one thing that remains constant is our dedication to serving the financial needs of our community. Thank you to our members for being a vital part of our history and our future.

We were delighted to host the four original members from 1963 Joseph McConville, Thomas Hyde, Denis McCourt and Aidan Hagan to celebrate this important milestone.

To coincide with our 60th Anniversary celebrations we introduced a new 8% APR for loans £10,000+ which has proved to be successful. We can see from the Audited Accounts and the various committee reports that your credit union has performed well this year. There has been a notable growth in loans. This achievement is the culmination of hard work, strategic planning and competent management throughout the year.

I would like to thank my fellow Directors and Committee members who give freely of their time. Their dedication and support are very much appreciated. Thank you to our Management team and Staff for their continued hard work and the professional way they carry out their duties throughout the year.

Finally, I would like to welcome the new Members who have joined us during the year and to thank all our members for their continual loyalty to Portadown Credit Union.

Bernadette McGinnell



President

Portadown Credit Union Limited**Directors' report
for the year ended 30 September 2023**

The directors have pleasure in submitting their annual report together with the audited financial statements of the Credit Union for the year ended 30 September 2023.

Principal activity

During the year the principal activities were the promotion of thrift amongst members through the accumulation of savings and the making available of credit to members at a reasonable rate of interest.

Business review and future developments

During the year the main activities of the Credit Union remained unchanged and the directors anticipate that any future developments will be related to these activities.

Results for the year

The income and expenditure account is set out on page 6. The directors propose a dividend of 0.5% amounting to £152,530 (2022: £155,036) and an interest rebate of 25% amounting to £316,772 (2022: £314,346).

Directors' responsibilities

The Credit Unions (Northern Ireland) Order 1985, and any amendments thereto requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the credit union and of the income and expenditure of the credit union for that year. In preparing these the directors are required to:

- select suitable accounting policies and apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the credit union will continue in business.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the credit union and to enable them to ensure that the financial statements are prepared in accordance with applicable law in Northern Ireland and UK Generally Accepted Accounting Practice, including the standards issued by the Financial Reporting Council, and in particular FRS102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland". They are responsible for safeguarding the assets of the Credit Union and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.



Portadown Credit Union Limited

Directors' report
for the year ended 30 September 2023

Statement of disclosure of information to auditors

Each of the persons who are directors at the time when this Directors' report is approved has confirmed that:

- So far as that director is aware, there is no relevant audit information of which the Credit Union's auditors are unaware; and
- They have taken all the steps that they ought to have taken as directors in order to be aware of any information needed by the Credit Union's auditors in connection with preparing their report and to establish that the Credit Union's auditors are aware of that information.

Auditors

In accordance with the Credit Unions (Northern Ireland) Order 1985 (as amended), a resolution proposing that Cleaver Black be reappointed as auditors of the credit union will be put to the Annual General Meeting.

This report was approved by the Board on 10 November 2023 and signed on its behalf by

Bernadette McGinnell

Chair

Eamonn Fleming

Treasurer

Bryan McLaughlin

Director

TREASURER'S REPORT

The financial report for the year 30th September 2023.

This report is simply an overview of the financial results for the year end 30th September 2023. It also includes some observations regarding the remarkable performance of your Credit Union against a background of many difficulties including high inflation and the “cost of living” crisis.

Income from prudent investments was a healthy £566,635 compared to £217,440 last year, an increase of £349,235. Income from Loan Interest was £1,296,941 compared to £1,276,777 last year, an increase of £20,164. During the entire period the key ratios were maintained.

A full set of the audited accounts can be found in the AGM booklet which is available to view on www.portadowncu.com.

In light of the financial performance the directors are delighted to be recommending a dividend of 0.50% and a loan interest rebate of 25%.

It has been, for some time, an accepted policy to expand the loan book. To that end during this year, it was decided to introduce a variation to our interest charged for particular loans. Loans of £10,000 + would attract an interest of 8%. This initiative started on 4th April and is seen as a remarkable success.

We have now completed one full year using the services of two new IT providers in the form of Progress for software and Fintech for hardware. I am pleased to report that all users are perfectly happy with all aspects of their operations.

Finally, I would like to thank you, the members of Portadown Credit Union, for your continued loyal support. I would also like to acknowledge the hard work of my colleagues on the Board of Directors and various Committees who freely give up their time and expertise. I wish to take this opportunity to thank the Management Team and Staff for their continuous hard work and assistance during the year.

Signed

T Eamonn Fleming

Treasurer

Portadown Credit Union Limited

Independent auditors' report to the members of Portadown Credit Union Limited

Opinion

We have audited the financial statements of Portadown Credit Union Limited for the year ended 30 September 2023, which comprise the Income and Expenditure Account, the Balance Sheet, the Statement of Changes in Reserves, the Cash Flow Statement and notes to the financial statements including a summary of significant accounting policies. The financial reporting framework that has been applied in their presentation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements in all material aspects:

- give a true and fair view of the state of the Credit Union's affairs as at 30th September 2023 and of its income and expenditure and cash flows for the year then ended;
- have been properly prepared in accordance with FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland, issued by the Financial Reporting Council; and
- have been prepared in accordance with the requirements of the Credit Unions (Northern Ireland) Order 1985

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Credit Union in accordance with ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusion relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the directors' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the Credit Union's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.



Portadown Credit Union Limited

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Credit Unions (Northern Ireland) Order 1985 requires us to report to you if, in our opinion:

- proper books of account have not been kept by the Credit Union in accordance with the requirements of the legislation;
- a satisfactory system of control over transactions has not been maintained by the Credit Union in accordance with the requirements of the legislation;
- the income and expenditure account to which our report relates, and the balance sheet are not in agreement with the books of account of the Credit Union;
- we have not obtained all the information and explanations which we considered were necessary for the purposes of our audit.

Responsibilities of the directors

As explained more fully in the Directors' Responsibilities Statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Credit Union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Credit Union or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <http://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Identifying and assessing potential risks related to irregularities

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, we considered the following:

- 1 The nature of the industry and sector, control environment and business performance including the design of the group's remuneration policies;
- 2 Results of our enquiries of management about their own identification and assessment of the risks of irregularities;
- 3 Any matters we identified having obtained and reviewed the group's documentation of their policies and procedures relating to:
- 4 Identifying, evaluating and complying with laws and regulations and whether they were aware of any cases of non-compliance;
- 5 Detecting and responding to the risks of fraud and whether they have knowledge of any actual, suspected or alleged fraud
- 6 The internal controls established to mitigate risks of fraud or non-compliance with laws and regulations;
- 7 The matters discussed among the audit engagement team regarding how and where fraud might occur in the financial statements and any potential indicators of fraud;

**Portadown Credit Union Limited**

In common with all audits under ISAs (UK), we are also required to perform specific procedures to respond to risk of management override.

We also obtained an understanding of the legal and regulatory frameworks that the group operates in, focusing on provisions of those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements.

Audit response to risks identified

Our procedures to respond to risks identified included the following:

- 1 Enquiring of management and external legal counsel concerning actual and potential litigation and claims;
- 2 Performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud;
- 3 Reading minutes of meetings of those charged with governance and reviewing regulatory correspondence;
- 4 Obtaining an understanding of the provisions and held discussions with management to understand the basis of recognition or non-recognition of tax provisions;
- 5 In addressing the risk of fraud through management override of controls, testing the appropriateness of journal entries; assessing whether the judgements made in making accounting estimates are indicative of potential bias; and evaluating the business rationale of any significant transactions that are outside the normal course of business.

We also communicated relevant identified laws and regulations and potential fraud risks to all engagement team members, and remained alert to any indications of fraud or noncompliance with laws and regulations throughout the audit.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Auditors.

Purpose of our audit work and to whom we owe our responsibilities

This report is made solely to the Credit Union's members, as a body, in accordance with Article 47 of the Credit Unions (Northern Ireland) Order 1985. Our audit work has been undertaken so that we might state to the Credit Union's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Credit Union and the Credit Union's members as a body, for our audit work, for this report, or for the opinions we have formed.

Cleaver Black (Statutory Auditors)
Chartered Accountants and
Registered Auditors
Suite 5, Ormeau House
91-97 Ormeau Road
Belfast
BT7 1SH

10 November 2023



Portadown Credit Union Limited

Income and expenditure account for the year ended 30 September 2023

	Notes	2023 £	2022 £
Interest from loans to members	4	1,296,941	1,276,777
Other interest income and similar income	5	566,635	217,440
Other interest payable on minors' deposits	6	<u>(22,913)</u>	<u>(14,583)</u>
Net interest income		1,840,663	1,479,634
Other Income	8	24,858	13,628
Employment Costs	9b	(331,708)	(310,569)
Depreciation	13	(75,370)	(51,880)
Other management expenses (schedule 1)		(683,767)	(509,661)
Impairment of fixed assets	13	(6,000)	-
Net (losses) on loans to members	14c	(107,736)	(27,556)
Surplus for the financial year before taxation		<u>660,940</u>	<u>593,596</u>
Taxation	10	(100,019)	(16,314)
Surplus for the financial year after taxation		<u>560,921</u>	<u>577,282</u>
Other comprehensive income		-	-
Total comprehensive income		<u>560,921</u>	<u>577,282</u>

The financial statements were approved by the Board on 10 November 2023 and signed on its behalf by

Bernadette McGinnell
Chair

Bryan McLaughlin
Director

Eamonn Fleming
Treasurer



Portadown Credit Union Limited

Balance sheet
as at 30 September 2023

	Notes	2023 £	2022 £
ASSETS			
Cash and balances at bank	11	630,193	1,184,363
Deposits and investments	12	22,646,536	23,113,165
Tangible assets	13	1,540,251	1,582,021
Loans to members - Gross	14	11,548,907	10,924,933
Provisions against loans to members	14	(516,745)	(439,746)
Prepayments and accrued income	15	440,106	220,484
Total Assets		36,289,248	36,585,220
LIABILITIES			
Members' shares	16	(30,511,417)	(31,039,920)
Minors' deposits	17	(1,581,669)	(1,481,458)
Other payables	18	(191,930)	(149,631)
Net current liabilities		(32,285,016)	(32,671,009)
ASSETS LESS LIABILITIES		4,004,232	3,914,211
Capital employed			
General reserve		3,504,000	3,434,000
Unappropriated surplus		500,232	480,211
TOTAL RESERVES		4,004,232	3,914,211

The financial statements were approved by the Board on 10 November 2023 and signed on its behalf by

Bernadette McGinnell
Chair

Eamonn Fleming
Treasurer

Bryan McLaughlin
Director

Portadown Credit Union Limited

Statement of Changes in Reserves
for the year ended 30 September 2023

	General Reserve £	Unappropriated Surplus £	Total Reserves £
Opening balance at 1 October 2021	3,334,000	415,464	3,749,464
Total comprehensive income for the year	-	577,282	577,282
Dividends and interest rebate paid during the year (note 7)	-	(412,535)	(412,535)
Transfer between reserves	100,000	(100,000)	-
Closing balance at 30 September 2022	<u><u>3,434,000</u></u>	<u><u>480,211</u></u>	<u><u>3,914,211</u></u>
Opening balance at 1 October 2022	3,434,000	480,211	3,914,211
Total comprehensive income for the year	-	560,921	560,921
Dividends and interest rebate paid during the year (note 7)	-	(470,900)	(470,900)
Transfer between reserves	70,000	(70,000)	-
Closing balance at 30 September 2023	<u><u>3,504,000</u></u>	<u><u>500,232</u></u>	<u><u>4,004,232</u></u>

- (1) The general reserve of the Credit Union as a percentage of total assets as at 30 September 2023 was 9.66% (2022: 9.39%). The transfer to general reserve for the year was £100,000 (2022: £100,000).
- (2) The Unappropriated surplus is the accumulated surpluses to date that have not been declared as dividends or loan interest rebate returnable to members or set aside in the General Reserve.



Portadown Credit Union Limited
Cash Flow Statement
for the year ended 30 September 2023

		2023	2022
		£	£
Cash Flows from operating activities			
Loans repaid by members	14	4,999,037	4,831,147
Loans granted to members	14	(5,668,953)	(5,305,182)
Loan interest received	4	1,288,029	1,268,362
Interest paid on minors' deposits	6	(13,810)	(15,968)
Investment income received		380,266	174,300
Other income received	8	24,858	13,628
Bad debts recovered	14	15,205	30,079
Dividends and interest rebate paid	7	(470,900)	(412,535)
Other operating expenses paid to include employment costs		(1,090,327)	(801,708)
Corporation tax paid		(16,313)	(11,093)
Net cash flows from operating activities		<u>(552,908)</u>	<u>(228,970)</u>
Cash Flows from investing activities			
Purchase of property, plant and equipment	13	(39,600)	(85,900)
Sale of Property	13	-	-
Net movement in investments		466,629	1,690,189
Net cash flows from investing activities		<u>427,029</u>	<u>1,604,289</u>
Cash flows from financing activities			
Members' shares received	16/17	6,828,726	6,556,584
Members' shares withdrawn	16/17	(7,257,017)	(7,328,036)
Net cash flows from financing activities		<u>(428,291)</u>	<u>(771,452)</u>
Net increase / (decrease) in cash and cash equivalents		(554,170)	603,867
Cash and cash equivalents at beginning of year		1,184,363	580,496
Cash and cash equivalents at end of year		<u>630,193</u>	<u>1,184,363</u>

Portadown Credit Union Limited**Notes to the financial statements
for the year ended 30 September 2023****1 Legal and regulatory framework**

Portadown Credit Union Ltd is established under the Credit Unions (Northern Ireland) Order 1985. The Credit Union is registered with the Department for the Economy, authorised by the Prudential Regulation Authority ("PRA"), and regulated by the Financial Conduct Authority (FCA). The principal place of business is 26 Market Street Portadown.

2 Accounting policies**2.1. Statement of compliance and basis of preparation**

These financial statements have been prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102").

The financial statements have been prepared on the historical cost basis.

2.2. Currency

The financial statements are prepared in Sterling, which is the functional currency of the Credit Union. Monetary amounts in these financial statements are rounded to the nearest £.

2.3. Going Concern

The financial statements are prepared on the going concern basis. The directors of Portadown Credit Union Ltd believe this is appropriate as the Credit Union:

- (i) is generating annual surpluses;
- (ii) maintains an appropriate level of liquidity;
- (iii) has reserves that are above the minimum requirements of the PRA.

2.4. Income**Interest on members' loans**

Interest on loans to members is recognised using the effective interest method, and is calculated and accrued on a daily basis.

Investment income

The Credit Union currently only has investments that are valued at amortised cost, and use the effective interest method to recognise income.

Other income

Other income such as commissions receivable on insurance products in connection with specific transactions. Income relating to individual transactions is recognised when the transaction is completed.

Portadown Credit Union Limited**Notes to the financial statements
for the year ended 30 September 2023****2.5. Interest on minors' deposits**

Interest on minors' deposits is recognised using the effective interest method.

2.6. Dividends on shares and loan interest rebates

Dividends are made from current year's surplus or the unappropriated surpluses set aside for that purpose. The Board's proposed distribution to members each year is based on the dividend and loan interest rebate policy of the Credit Union.

The rate of dividend and loan interest rebate recommended by the Board will reflect:

- (i) the risk profile of the Credit Union, particularly in its loan and investment portfolios;
- (ii) the Board's desire to maintain a stable rather than a volatile rate of dividend each year; and
- (iii) members legitimate dividend and loan interest rebate expectations;

all dominated by prudence and the need to sustain the long-term welfare of the Credit Union.

For this reason the Board will seek to build up its reserves to absorb unexpected shocks and still remain above the minimum regulatory requirements.

The Credit Union accounts for dividends and rebates of loan interest when members ratify such payments at the Annual General Meeting.

2.7. Taxation

Corporation tax is provided for on taxable interest from investments and non-mutual income. All other income of the Credit Union is exempt from Corporation Tax.

2.8. Cash and cash equivalents

Cash and cash equivalents comprise of operating cash on hand and cash deposited with banks with original maturity of less than or equal to three months.

2.9. Basic financial assets

Basic financial assets are initially measured at the transaction price, including transaction costs, and are subsequently carried at amortised cost using the effective interest method. Basic financial instruments include the following:

Loans to members

Loans to members are financial assets with fixed or determinable payments. Loans are recognised when cash is advanced to members and measured at amortised cost using the effective interest method.

Investments held at amortised cost

Investments comprise cash deposits which are initially measured at the amount deposited and are subsequently measured at amortised cost using the effective interest method.

Portadown Credit Union Limited**Notes to the financial statements
for the year ended 30 September 2023****2.10. Other receivables**

Other receivables such as prepayments are initially measured at transaction price including transaction costs and are subsequently measured at amortised cost using the effective interest method.

2.11. Impairment of financial assets

Financial assets, other than those held at fair value, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. If an asset is impaired, the impairment loss is the difference between the carrying amount and the present value of the expected cash flows discounted at the asset's original effective interest rate.

In the case of impairment of loans to members, the loans are assessed collectively in groups that share similar credit risk characteristics except for individually significant loans which are assessed on a loan by loan basis for impairment.

Any impairment losses are recognised in the Income and Expenditure account.

If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed. The reversal is such that the carrying amount does not exceed what the carrying amount would have been, had the impairment not previously been recognised. The impairment reversal is recognised in the income and expenditure account.

2.12. De-recognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the Credit Union transfers to another party substantially all of the risks and rewards of ownership of the financial asset, or if some significant risks or rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

In the case of loans to members, loans are derecognised, when the right to receive cash flows from the loans have expired, usually when all amount outstanding have been repaid by the member. Portadown Credit Union Ltd does not transfer loans to third parties.

Portadown Credit Union Limited

**Notes to the financial statements
for the year ended 30 September 2023**

2.13. Basic financial liabilities

Basic financial liabilities are initially recognised at the transaction price, including the transaction costs, unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities are subsequently carried at amortised cost using the effective interest method.

Financial liabilities members' shares and deposits

Members' shares and deposits are redeemable and therefore are classified as financial liabilities. They are initially recognised at the amount of cash deposited and subsequently minors' deposits are measured at amortised cost.

Other payables

Other payables are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Other payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

2.14. De-recognition of financial liabilities

Financial liabilities are derecognised when the obligations of the Credit Union specified in the contract are discharged, cancelled or expire.

2.15. Tangible fixed assets

Tangible fixed assets comprises items of property, plant and equipment, which are stated at cost, less accumulated depreciation and any accumulated impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset.

Depreciation is provided to write off the cost of each item of property, plant and equipment, less its estimated residual value over its estimated useful life. The categories of property, plant and equipment are depreciated as follows:

Land and buildings	straight line over 40 years
Computer equipment	straight line over 3 years
Fixtures, fittings and equipment	25% reducing balance

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the Income and Expenditure account.

Portadown Credit Union Limited**Notes to the financial statements
for the year ended 30 September 2023****2.16. Impairment of tangible fixed assets**

At each reporting date, the Credit Union reviews the carrying value of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the Credit Union estimates the recoverable amount of the cash-generating unit to which the assets belong.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognised immediately in the Income and Expenditure account.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Where an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised immediately in the Income and Expenditure account.

2.17. Employee benefitsPensions

The pension costs charged in the financial statements represent the contribution payable by the credit union during the year.

Other employee benefits

The costs of short-term employee benefits, including holiday pay, are recognised as a liability and as an expense (unless those costs are required to be recognised as part of the cost of fixed assets) over the period they are earned.

2.18. ReservesGeneral reserve

The Credit Union is required to maintain and establish a minimum General Reserve of at least 5% on the first £10m of assets and 8% on the next £40m of assets of the Credit Union in accordance with the PRA.

Unappropriated surplus

The unappropriated surplus is the accumulated surpluses to date that have not been declared as dividends or loan interest rebate returnable to members or set aside to the General Reserve.

Portadown Credit Union Limited**Notes to the financial statements
for the year ended 30 September 2023**

.....continued

3 Use of estimates and judgements

The preparation of financial statements requires the use of certain accounting estimates. It also requires the Directors to exercise judgement in applying Portadown Credit Union Ltd's accounting policies. The areas requiring a higher degree of judgement, or complexity, and areas where assumptions or estimates are most significant to the financial statements are disclosed below:

Impairment losses on loans to members

The estimation of loan losses is inherently uncertain and depends upon many factors, including loan loss trends, credit risk characteristics in loan classes, local and international economic climates, conditions in various sectors of the economy to which the Credit Union is exposed, and, other external factors such as legal and regulatory requirements. Credit risk is identified, assessed and measured through the use of rating and scoring tools with the emphasis on weeks in arrears and other observable credit risk metrics. The ratings influence the management of individual loans. The credit rating triggers the impairment assessment and if relevant the raising of specific provisions on individual loans where there is doubt about their recoverability. Loan loss provisioning is monitored by the Credit Union, and the Credit union assess and approves its provisions meet the minimum requirements contained within the PRA Credit Union Rule Book. Key assumptions underpinning the Credit Union's estimates of collective provisions for loans with similar credit risk characteristics, and, Incurred But Not Reported provisions ("IBNR") are based on historical experiences of the Credit Union's allied to the Credit Union's judgement of relevant conditions in the wider technological, market, economic or legal environment in which the Credit Union operates. If a loan is impaired, the impairment loss is the difference between the carrying amount of the loan and the present value of the expected cash flows discounted at the asset's original effective interest rate taking account of pledged shares and other security as appropriate. Assumptions are back tested with the benefit of experience. After a period of time, when it is concluded that there is no real prospect of recovery of loans/part of loans which have been subjected to a specific provision, the Credit Union writes off that amount of the loan deemed irrecoverable against the specific provision held against the loan.


Portadown Credit Union Limited
**Notes to the financial statements
for the year ended 30 September 2023**

.....continued

4	Interest on members' loans	2023	2022
		£	£
	Closing accrued loan interest receivable	69,227	60,315
	Loan interest received in year	1,288,029	1,268,362
	Opening accrued loan interest receivable	(60,315)	(51,900)
	Total Interest	<u>1,296,941</u>	<u>1,276,777</u>
5	Other interest income and similar income	2023	2022
		£	£
	Closing accrued investment interest receivable	322,076	135,707
	Interest received in year	380,266	174,300
	Opening accrued investment interest receivable	(135,707)	(92,567)
	Total Investment income	<u>566,635</u>	<u>217,440</u>
6	Interest payable		
	The interest expense for the Credit Union comprises of interest payable on deposits from minors, and was as follows for the current year and prior year:		
		2023	2022
		£	£
	Interest payable for the year	22,913	14,583

Portadown Credit Union Limited

**Notes to the financial statements
for the year ended 30 September 2023**

.....continued

7 Dividends and Loan Interest Rebate

The dividend and any loan interest rebate are formally proposed by the directors after the year end and are confirmed at an AGM of the members. As a result the proposed dividend for the current year does not represent a liability at the Balance Sheet date and the dividend included in the Statement of Reserves in the current relates to dividends paid to members for the prior year.

The dividends and loan interest rebate for the current year and prior year periods were as follows:

	2023	2022
	£	£
<u>Appropriations paid during year</u>		
Dividend paid during the year	157,186	159,411
Interest rebate paid during the year	313,714	253,124
	<u>470,900</u>	<u>412,535</u>
<u>Appropriations proposed, but not recognised</u>		
Dividend 0.5% (2022: 0.5%)	152,530	155,036
Interest rebate 25% (2022: 25%)	316,772	314,346
	<u>469,302</u>	<u>469,382</u>
8 Other Income	2023	2022
	£	£
Entrance fees	639	469
Affiliation fees	13,347	10,837
Forfeited shares	5,299	75
Grants received	5,573	2,247
	<u>24,858</u>	<u>13,628</u>
9 Employees and employment costs		
9a. Number of employees	2023	2022
The average number of employees	11	12
9b. Employment costs	2023	2022
	£	£
Wages and salaries	301,893	280,514
Social security costs	19,969	20,460
Pension costs	9,846	9,595
	<u>331,708</u>	<u>310,569</u>

Portadown Credit Union Limited

**Notes to the financial statements
for the year ended 30 September 2023**

.....continued

9c. Key management personnel

The remuneration of key management personnel was as follows:

	2023	2022
	£	£
Short term employee benefits	132,099	128,120
Pension costs	4,024	3,925
	<u>136,123</u>	<u>132,045</u>

Short-term employee benefits include wages, salaries, social security contributions and paid annual leave.

10 Taxation

	2023	2022
	£	£
Corporation tax charge in respect of current year - 19% tax rate	100,019	16,314
Corporation tax adjustment re Prior Year	-	-
	<u>100,019</u>	<u>16,314</u>

Reduction in corporation tax liability in year in the amount of £25,000 (2022: £25,000) as a result of qualifying for Community Investment Tax Relief.

11 Cash and cash equivalents

	2023	2022
	£	£
Cash and balances at bank	630,193	1,184,363
	<u>630,193</u>	<u>1,184,363</u>

12 Deposits and investments

	2023	2022
	£	£
Charity Bank Deposits maturing > 1 year	1,795,408	1,783,537
Bank Deposits	20,851,128	21,329,628
	<u>22,646,536</u>	<u>23,113,165</u>

Deposits with banks at the current and prior year Balance Sheet were all measured at amortised cost as appropriate.



Portadown Credit Union Limited

Notes to the financial statements
for the year ended 30 September 2023

.....continued

13	Tangible fixed assets	Land and buildings freehold	Computer equipment	Fixtures, fittings and equipment	Total
		£	£	£	£
	Cost				
	At 1 October 2022	1,640,751	286,623	141,010	2,068,384
	Additions	-	39,600	-	39,600
	Disposals	-	-	-	-
	Impairment	(6,000)	-	-	(6,000)
	At 30 September 2023	<u>1,634,751</u>	<u>326,223</u>	<u>141,010</u>	<u>2,101,984</u>
	Depreciation				
	At 1 October 2022	128,242	227,557	130,564	486,363
	Charge for the year	40,935	31,824	2,611	75,370
	Eliminated on disposal	-	-	-	-
	At 30 September 2023	<u>169,177</u>	<u>259,381</u>	<u>133,175</u>	<u>561,733</u>
	Net book values				
	At 30 September 2023	<u>1,465,574</u>	<u>66,842</u>	<u>7,835</u>	<u>1,540,251</u>
	At 30 September 2022	<u>1,512,509</u>	<u>59,066</u>	<u>10,446</u>	<u>1,582,021</u>
14	Loans to members - financial assets				
14a.	Loans to members			2023	2022
				£	£
	As at 1st October			10,924,933	10,521,479
	Advanced during the year			5,668,953	5,305,182
	Repaid during the year			(4,999,037)	(4,831,147)
	Loans written off			(45,942)	(70,581)
	Gross loans to members			<u>11,548,907</u>	<u>10,924,933</u>
	Loan provision			516,745	439,746
14b.	Credit risk disclosures				
	Portadown Credit Union Ltd does not offer mortgages and as a result all loans to members are unsecured, except that there are restrictions on the extent to which the borrowers may withdraw their savings whilst the loans are outstanding. There are maximum amounts set down by the PRA in terms of what a member can borrow from the Credit Union.				
14c.	Net recoveries or losses recognised for the year			2023	2022
				£	£
	Bad debts recovered			15,205	30,079
	Movement in loan provisions during the year			(76,999)	12,946
	Loans written off			(45,942)	(70,581)
	Net recoveries on loans to members recognised for the year			<u>(107,736)</u>	<u>(27,556)</u>



Portadown Credit Union Limited

Notes to the financial statements
for the year ended 30 September 2023

.....continued

14d.	Analysis of Gross Loans outstanding	2023		2022	
		No of loans	£	No of loans	£
	Less than 1 year	499	515,451	428	351,306
	1 to 5 years	1,808	9,517,355	1,860	9,579,456
	5 to 10 years	64	1,509,354	55	933,335
	Greater than 10 Years	1	6,747	3	60,836
		<u>2,372</u>	<u>11,548,907</u>	<u>2,346</u>	<u>10,924,933</u>
15	Prepayments and accrued income			2023	2022
				£	£
	Prepayments			48,803	24,080
	Other Debtors			-	382
	Accrued income investments			322,076	135,707
	Accrued loan interest income			69,227	60,315
				<u>440,106</u>	<u>220,484</u>
16	Members' Shares - financial liabilities			2023	2022
				£	£
	As at 1st October			31,039,920	31,863,858
	Received during the year			6,566,500	6,290,365
	Repaid during the year			(7,095,003)	(7,114,303)
	As at 30th September			<u>30,511,417</u>	<u>31,039,920</u>
17	Minors' Deposit - financial liabilities			2023	2022
				£	£
	As at 1st October			1,481,457	1,428,971
	Received during the year			262,226	266,219
	Repaid during the year			(162,014)	(213,733)
	As at 30th September			<u>1,581,669</u>	<u>1,481,457</u>
	Minors' deposits are repayable on demand.				
18	Other payables			2023	2022
				£	£
	Payroll taxes			5,575	4,831
	Corporation tax			99,716	16,010
	Accruals			22,770	80,200
	Other creditors			63,869	48,590
				<u>191,930</u>	<u>149,631</u>

Portadown Credit Union Limited**Notes to the financial statements
for the year ended 30 September 2023**

.....continued

19 Additional financial risk disclosures**19a. Financial risk management**

Portadown Credit Union Ltd is a provider of personal and business loans and also provides savings products to its members. The Credit Union invests excess funds with a view to ensuring that the return from members' loans and investments is adequate to meet the overheads of the Credit Union and provide a reasonable return to members on shares and deposits. The Credit Union has a risk register in place to help directors manage the various risks arising from its activities to include the issuing of loans to members and investing the excess funds of the Credit Union.

The main financial risks arising from Portadown Credit Union's activities are credit risk, liquidity risk, market risk and interest rate risk. The Board reviews and agrees policies for managing each of these risks, which are summarised below.

Credit Risk

Credit risk is the risk that a borrower will default on their contractual obligations relating to repayments to Portadown Credit Union Ltd, resulting in a financial loss to the Credit Union. In order to manage this risk the Board approves the Credit Union's credit policy, and all changes to it. All loan applications are assessed with reference to the credit policy in force at the time. Subsequently loans are regularly reviewed for any factors that may indicate that the likelihood of repayment has changed.

The Credit Union's investments are also exposed to credit risk and the Credit Union mitigates the risk by only placing investments with financial institutions where the counterparties have strong credit ratings and using investment products authorised by the PRA.

Liquidity risk

The Credit Union's policy is to maintain sufficient funds in liquid form at all times to ensure that it can meet its liabilities as they fall due. The Credit Union adheres on an ongoing basis to the minimum liquidity ratio as set out by the PRA rulebook.

Market risk

Market risk is generally comprised of interest rate risk, currency risk and other price risk. Portadown Credit Union Ltd conducts all its transactions in sterling and does not deal in derivatives or commodity markets. Therefore, the Credit Union is not exposed to any form of currency risk or other price risk.

Interest rate risk

The Credit Union's main interest rate risk arises from differences between the interest rate exposures on the receivables and payables that form an integral part of the Credit Union's operations. The Credit Union considers rates of interest rates receivable on investments and members' loans when deciding the dividend rate payable on shares and on any loan interest rebate.

Portadown Credit Union Limited

**Notes to the financial statements
for the year ended 30 September 2023**

.....continued

19b. Liquidity risk disclosures

All of the financial liabilities of the Credit Union are repayable on demand except for some members' shares attached to loans

19c. Fair value of instruments

Portadown Credit Union Ltd does not hold any financial instruments at fair value

19d. Capital

The Credit Union maintains sufficient reserves to buffer the Credit Union against any losses on its members' loans and also its investments. The current General Reserve stands at 10% of the total assets of the Credit Union at the Balance Sheet Date

20 Post Balance Sheet Events

There are no material events after the Balance Sheet date to disclose.

21 Contingent liabilities

Portadown Credit Union Ltd had no contingent liabilities at the current or prior Balance Sheet date.

22 Capital commitments

There are no capital commitments at the balance sheet date.

23 Insurance against fraud

The Credit Union has insurance against fraud in compliance with the PRA rulebook.

24 Related party transactions

During the year loans were advanced to directors and staff members of the Credit Union (to include their family members or any business in which the directors or staff had a significant shareholding) in the amount of £57,700 (2022: £20,000). The loans outstanding from these parties at 30th September 2023 were £83,560 (2022: £49,172). These loans amounted to 0.7% of total gross loans due at 30th September 2023 (2022: 0.5%).

There were no provisions against the loans due from the directors and staff members at the current or prior Balance Sheet date.

The directors and staff members share balances stood at £96,167 at 30th September 2023 (2022: £81,126).

25 APB Ethical Standards

In common with many other credit unions of our size and nature we use our auditors to assist in preparing our financial statements and submit our tax return.

26 Approval of Financial Statements

The financial statements were approved, and authorised for issue, by the board on 10 November 2023.


Portadown Credit Union Limited
**Schedule to the Financial Statements
for the year ended 30 September 2023**
Schedule 1 - Other management expenses

	2023	2022
	£	£
Rates	13,825	15,487
Insurance	20,996	20,337
Light and heat	23,015	26,613
Repairs and maintenance	10,548	9,523
Loan and share insurance	207,679	143,345
Share Protection Scheme	-	(138,096)
Death Benefit Insurance	173,195	190,170
Staff training and uniforms	2,871	1,461
Annual meeting expenses	8,945	6,849
Printing, postage and stationary	12,913	14,421
Advertising	15,633	7,988
Telephone	11,540	13,487
Computer costs	81,961	110,354
Legal and professional	20,827	17,946
Convention and chapter expenses	1,310	208
Audit	22,428	21,316
Bank charges	17,425	18,370
Household & Cleaning	4,785	5,009
CU Compliance & Advisory	10,130	6,998
Staff travel	532	306
General expenses	6,562	2,158
Donations	4,305	3,070
Affiliation Fees	12,342	12,341
	<u>683,767</u>	<u>509,661</u>

CREDIT COMMITTEE REPORT

We started this financial year with a great deal of uncertainty due to the ongoing cost of living crisis and its impact on the both the borrowing and repayment capacity for our members. Portadown Credit Union remains dedicated to facilitating affordable and ethical lending to all our members. The Credit Committee is responsible for exercising oversight of this loan service on behalf of the Board. The current committee has a membership of three volunteers.

With this in mind, I am delighted to report that during the year we issued a total of 2,199 loans, with a value of £5,668,953 a significant increase of £363,770 or 6.42% on last year's figures. The Credit Committee authorised 379 of these loans, with a value of £2,295,089.

Our success can largely be attributed to the introduction of our new 8% loan rate offered to all members borrowing £10,000 or more from April of this year. A staggering £1,221,483 or 21.5% of loans issued this year were at our lower rate. This success does not detract from the role our smaller loans play in our day-to-day business. A total of £1,579,459 or 25.14% of all loans issued were for £2000 or less, this diversity underpins both the ethos of Portadown Credit Union and the loyalty of our members.

Portadown Credit Union continues to improve our members lending services. This year we have incorporated Nestegg, a more sophisticated credit reference and loan decision making engine, facilitating the expansion of our digital lending platform in the future. Prudent decision making remains imperative for our continued success.

I would like to take this opportunity to wholeheartedly thank our members for their continued support and our hard-working staff and volunteers for their dedication throughout the year. As we strive to improve our services, we are confident Portadown Credit Union will continue to be your local lender of choice.

Brian Murphy
Credit Committee Chairperson

CREDIT CONTROL COMMITTEE REPORT

The Board of Directors appoint a Credit Control Committee annually, its role being to liaise with and assist the Credit Control staff; this is achieved through regular meetings. The outcome of these and subsequent figures are reported to the Board monthly.

The Credit Control Committee, alongside the Credit Control Team, monitor those accounts which fall into arrears. Members can fall into arrears for various reasons, illness, loss of employment, bereavement etc. As expected, the exceptionally high level of inflation we are currently experiencing has continued to affect our members – in particular, the rising costs of essentials such as mortgages, heating oil, vehicle fuels and supermarket foodstuff prices are all contributing to a reduction in surplus household income and therefore loan repayment ability.

We urge all members to contact the office as soon as possible to discuss any repayment difficulties they may be experiencing. All discussions will be treated in a private and confidential manner. The Credit Control Team will endeavour to assist as quickly as possible, whether this involves a temporary arrangement under ongoing review or, in some circumstances, we may be able to renegotiate terms and repayments. If a member's loan account is persistently in arrears, this can have a negative impact on their credit rating; something we wish to avoid wherever possible.

For those who do not make contact when they encounter difficulties, the Credit Control Team monitors accounts on a daily basis. With our specialist software system, we have the ability to contact members via text message, which is quick and cost effective. But we also continue to make phone calls, send letters, and have in-person meetings with members, with the escalation to legal avenues when we judge that this has become necessary.

This year a total of £45,942 was written off. The Credit Control Team, however, continue to overview and liaise with such accounts and this financial year a total sum of £15,205 was subsequently retrieved.

As we begin a new 2023-2024 financial year, we are acutely aware that this cost-of-living crisis will continue to unfold. This will undoubtedly have a knock-on effect for our members and indeed for us all. We would like to remind members that, should this be affecting their ability to repay their loan, they should contact us as soon as possible. We are here to help and are working for our community.

Bryan McLaughlin
Credit Control Director

MEMBERSHIP COMMITTEE REPORT

As a member of Portadown Credit Union we can guarantee you a fair return on your savings, insurance benefits at no extra cost, access to ethical lending, an opportunity to become involved in the organisation, through volunteering for one of our many committees, but most important, member ownership.

The Board of Directors appoint a Membership Committee to approve applications and admit new members to the Credit Union. To qualify for membership an individual must live or work in our geographical common bond or be part of a household where a qualifying member already resides.

Saving with your local Credit Union has many benefits; it enables a local and not for profit organisation to provide an accessible and ethical saving and lending platform for the local community. Members can borrow at a reasonable rate of interest with the benefits of free loan protection, free life savings along with free Death Benefit Insurance. Members also receive an annual dividend on shares and rebate on loan interest paid.

I am thrilled to report that during the financial year ended 30th September 2023, 816 new members joined Portadown Credit Union, a huge 40% increase on last years figures. This highlights the important role Portadown Credit Union plays in the heart of our local community and the success of our ever-evolving member services. Our total membership now stands at 14,278 consisting of 12,623 adult and 1,655 minor accounts.

In recent years we have introduced our online member onboarding facility. This platform enables people to apply for membership through our website or app at any time. We have seen continuous growth in this facility, with 257 or 31% of this year's new members choosing our online service. Both online and inhouse membership are available to anybody within our common bond and we are always happy to welcome new members and educate them on the many benefits of credit union membership.

Portadown Credit Union continues to have a heavy presence within our local community. Our annual art competition and school quiz are always well supported, and we give generously during the year through sponsorship and donations for local causes.

I would remind prospective new members that we are subject to the same Money Laundering regulations as other financial institutions. The following documentation must therefore be provided when joining:

- Valid Photographic Identification (Current Passport or Driving Licence)**
- Proof of address (Bank Statement or Utility Bill dated within the last three months)**
- For minor accounts (under 16 years old) Valid photographic identification & proof of address for the Parent/Guardian and Original long birth certificate for the child will be required.**

I would like to take this opportunity on behalf of the Committee to thank the management and staff for their invaluable assistance during the year.

This Credit Union exists for its members, and it is to the members that we express our sincere gratitude for your continued steadfast support.

Brian Murphy
Membership Committee Chairperson

MARKETING COMMITTEE REPORT

ART COMPETITION 2022

The theme for the 2022 ILCU Art Competition was 'It's a wonderful world'. As always, we would like to thank the local schools who participated and provided their students with a range of materials to enter. The artwork we received was outstanding; which made for a difficult judging process. Our local levels winners went on to represent Portadown Credit Union at Chapter level.

Our local and Chapter level winners were invited into our office to receive their prize and collect their certificates. Winning schools were: Presentation PS, Derryhale PS, Ballyoran PS, Bocombra PS, Killicomaine JHS and St John the Baptist College.

We were delighted to learn that our local level winner, Sarah Thompson came first in her category in the final national judging. Sarah and her family were invited to the prizegiving in Croke Park, Dublin.



Pictured: Helene McManus (Past President of the Credit Union) and Marty Whelan presenting Sarah Thompson and her family with her artwork and prize.

LOCAL CLUB SUPPORT

Over the course of the year, PCU partnered with and/or renewed past contracts with local clubs. The funds from these marketing deals helped contribute to the maintenance of club premises; in addition to providing new training gear and facilities.

- Portadown Rugby Football Club
- Portadown Ladies Hockey Club
- Laurelvale FC

SCHOOL QUIZ 2023

After 3 years, the Annual Credit Union School Quiz returned. In January seven local schools battled over 10 rounds to become victorious. With 6 questions each round, the leader board was constantly changing. In the end Portadown Integrated Primary School took the winning spot. A massive congratulations to the 4 team members- Grace, Sarah Jayne, James and Aurora. They progressed on to Chapter level but, unfortunately, missed out in participating at national level.



Pictured: Portadown Integrated Primary School Team members alongside PCU Manager Paula Larkin and PCU Marketing Officer Sabrina Hagan

DONATIONS

Portadown Credit Union has donated to a number of charities and organisations throughout the year.

- **The Friends of St Johns PS, Gilford**
- **St Vincent De Paul**
- **Craigavon Area Food Bank**
- **Salvation Army**
- **Portadown Cares**
- **Ashgrove Pre-School Playgroup**
- **FADD studios**
- **Portadown Ju Jitsu**
- **Portadown Junior Phoenix Players**
- **Fundraiser for Young Lives vs Cancer**



Pictured: Number of donations made over the year

FRESHERS FAIR

Portadown Credit Union had the pleasure of hosting a stand at SRC Portadown Campus Fresher's Fair. This was a great opportunity to highlight the importance of saving to the younger generation and encourage them to open a Credit Union account.

Pictured right: Marketing Officer Sabrina at the PCU Stand during SRC Freshers Fair



SOCIAL MEDIA COMPETITIONS

Throughout the year, we ran a number of online (via Facebook) and in office member giveaways.

In office giveaway winners:

- £100 into one member's PCU account for International Credit Union Day- Mary Topping
- 5 members won £60 for our 60th Anniversary celebrations- Denise O'Neill, Necel Malitig, Kay McCartan, Adam Page and Sylvia Mawhinney.

- 2 members won a £100 School uniform voucher for a local shop of their choice- Ursula Barlow and Dylan Smyth.

Facebook giveaway winners:

- 5 members won £60 for our 60th Anniversary celebrations- Paula Reid, Jackie Heath Ó Luchaireáin, Rachel Catherine McCann, Victoria Treanor Murphy and Carla Judge.
- 2 members won a £100 School uniform voucher for a local shop of their choice- Mandy Ritchie and Veronica Lennon.

COUNTRY COMES TO TOWN

Portadown Credit Union hosted a stall at Country Comes to Town on Saturday 16th September. We spent the day offering free face painting by the talented Charlotte of Glitter and Gore Parties, giving out free goodie bags to children and answering any Credit Union questions. We used Country Comes to Town to do a soft launch on our new Agricultural loans.



Pictured: Charlotte working her magic. Photo credit: Tony Hendron

We thoroughly enjoy giving back to our members and the local community. We will be back next year with more events, competitions and giveaways!

MARKETING COMMITTEE

Sabrina Hagan

Bryan McLaughlin

Willard Hutchinson

60TH ANNIVERSARY CELEBRATIONS (APRIL 1963- 2023)

The 4th of April 2023 marked Portadown Credit Union's 60th anniversary. During this week we hosted a range of celebrations which included:

- Introduced a new 8% APR* for loans £10,000+
- Organised an in-office and online giveaway where 10 members won £60 each.
- Hosted afternoon tea for the four original 1963 members and presented a gift to each to thank them for their belief in the Credit Union movement.
- Provided tea, coffee and treats, all week in our office for members.



Pictured: Siobhan Lennon (PCU Assistant Manager), Paula Larkin (PCU Manager), Aidan Hagan, Denis McCourt, Joseph McConville, Thomas Hyde and Bernadette McGinnel (PCU Chairperson)



Pictured left: The office decorated for the 60th anniversary celebrations for members with free treats all week

**8% APR for loans £10,000 and more. Limited time offer. Loans are subject to approval. Terms and conditions apply. If you do not meet the repayments on your loan, your account will go into arrears. This may affect your credit rating, which may limit your ability to access credit in the future.*



Pictured left: 6 of the 60th anniversary member giveaway winners collecting their prizes in our office.



Pictured: Staff members with Geraldine Lawless (PCU secretary) and Lord Mayor Paul Greenfield.

On behalf of all staff and Board of Directors past and present. We would like to take this opportunity to thank you for being part of our journey; our members are at the heart of what we do. We look forward to continuing our presence in the local community and supporting our members for many years to come.

Portadown Credit Union- Your local lender of choice

INSURANCE OFFICER'S REPORT

One of the most unique benefits Portadown Credit Union can offer its members is a range of Insurance products through the ILCU. These insurance products are unsurpassed by any other financial institution.

For many years now, countless individuals and families have received benefits from:

- Life Insurance on their savings
- Loan Protection Insurance on their loans
- Disability Insurance
- Death Benefit Insurance

The vast majority of our Members are eligible for Life Insurance on their savings, Disability Insurance, Death Benefit Insurance and Loan Protection Insurance. All of these areas of cover are provided by the Credit Union at no extra cost to our Members.

Sadly, in the past year 83 of our Members have died. Insurance Claims totalling £578,032.01 were paid out to their nominated beneficiaries.

This figure included:

- Life Savings of £134,494.05
- Loan Protection Insurance of £70,521.96
- Death Benefit Insurance of £168,000

Death Benefit Insurance: No one likes to think about death but this Insurance cover of £2,000* can and does help to alleviate some of the distress surrounding a bereavement for adults and minors. This Death Benefit Insurance is straightforward in that it does not require a medical. To obtain cover, the Member must have joined the Credit Union before the age of 70 and be actively at work, or, if not working, be in good health at the time of joining. Cover will then continue with no upper age limit.

Financial support from these insurance funds can be very important for families at times of serious illness or death. But to ensure easy access to them, it is essential that each of our members should complete a Form of Nomination and should continue to update this form each time their circumstances change e.g., when events such as marriage, separation, divorce or the death of a partner takes place.

Finally, I want to express my thanks to the Staff of the Credit Union who have assisted me in every way with the work of the Insurance Administration over the past year. And, for collating the figures being presented to you in this Annual Report this evening.

Geraldine Lawless – Insurance Officer

*This amount may change

NOMINATING COMMITTEE

As a Board of Directors, we are always looking volunteers to assist us in the running of Portadown Credit Union. The Credit Union has various committees, as well as the Board of Directors and therefore new Board and Committee members, which in turn brings new ideas are always welcomed. Playing a part in any organisation is very rewarding and it gives a chance to give back to our community.

Anyone interested in joining the Board, or one of our many committees, please do not hesitate to contact a director, or a member of staff. We can always arrange to have a meeting with you and give some insight into what we do.

**Geraldine Lawless
Nomination Officer**



Members discount



Your Credit Union have partnered up with AXA Insurance to provide a benefit scheme just for you. It's open to all members and their spouses, if they live at the same address, and will stay in place for the life of the policy.

Visit axani.co.uk/creditunion, click 'Get a Quote' and the promotion code will be automatically applied to your quote.

If you need more information, drop into your local branch or ring us on **02892 445566**. Just let us know you're a Credit Union member to get the discount.

We look forward to looking after your insurance needs.

Car Insurance

15% discount

Plus **Free Car Rescue** with optional Lost Key Insurance for £11.20

- ▶ Free Car rescue (Terms & conditions apply)
- ▶ 15% discount off your car insurance
- ▶ Optional lost key insurance for £11.20
- ▶ Available for both new and existing customers
- ▶ Offer extends to spouse as an added benefit

Home Insurance

10% discount

Plus an **extra 10% discount** for AXA car customers

- ▶ 10% discount off your home insurance
- ▶ Further 10% discount if you have a car insurance policy with AXA
- ▶ Available for both new and existing customers
- ▶ Offer extends to spouse as an added benefit

What else can we offer?

- ▶ Multiple channels to contact us.
- ▶ Local, friendly claims and customer service with branches across Northern Ireland.
- ▶ Cross-over discounts on our Home and Van products.
- ▶ Manage your own account online with MyAXA.
- ▶ Great cover at competitive prices.
- ▶ Other great benefits apply within our standard car product.

**Credit Union
Member
Discount**